

1. The first step in the process is to identify the problem. This involves gathering information about the situation and understanding the needs of the stakeholders involved.

2. Once the problem is identified, the next step is to develop a plan. This involves setting goals and determining the steps that need to be taken to achieve those goals.

3. The third step is to implement the plan. This involves putting the plan into action and monitoring progress.

4. The final step is to evaluate the results. This involves assessing the effectiveness of the plan and making adjustments as needed.

09/482,181

Shawn S An

ESBENSEN, DANIEL

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Class	Subclass	Date	Examiner
725	109	9/9/04	SSA
"	108	"	"
348	14.03	"	"
"	14.12	"	"
"	14.13	"	"
"	14.14	"	"
"	152	"	"
"	153	"	"
"	154	"	"
"	155	"	"
"	159	"	"
340	541	"	"

Class	Subclass	Date	Examiner

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